



Critical Path, Inc.  
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## **CRITICAL PATH, INC.**

### **BOARD OF DIRECTORS**

#### **Shareholder Communications with the Board of Directors Policy**

The Board of Directors (the "Board") of Critical Path, Inc. (the "Company") believes it is in the best interest of the Company and its shareholders to maintain a policy of open communication between the Company's shareholders and the Board. Accordingly, the Board has adopted the following procedures for shareholders who wish to communicate with the Board:

Shareholders who wish to communicate with the Board or with specified directors should do so by sending any communication to:

The Board of Directors, c/o Investor Relations,  
Critical Path, Inc  
2 Harrison St, 2<sup>nd</sup> Floor  
San Francisco, California 94105

or by sending an email to [ir@criticalpath.net](mailto:ir@criticalpath.net).

Any such communication must state the number of shares beneficially owned by the shareholder making the communication. The Investor Relations department will forward such communication to the full Board or to any individual director or directors to whom the communication is directed, unless the communication is unduly hostile, threatening, illegal or similarly inappropriate, in which case the Investor Relations department (after consultation with the Company's legal department, if appropriate) shall have the authority to discard the communication or take appropriate legal action regarding the communication.